

PRE-PROPOSAL



Contact Details			
Institution name		Email address	
Name		Phone number	
Job title		CELCAT Account Manager	

Environment Setup				
Please confirm the number of timetabling staff, both central & distributed		Please confirm the CELCAT applications you will require access to	Windows	<i>Timetabler</i> Client Course Automation Exam Scheduler Attendance Client Admin Client
Please confirm the number of users (power users) needing access to wizards and automation			Web	<i>Timetabler</i> Live Live Attendance Video Conference Integration Manager (VCIM) (for <i>Timetabler</i> Live only) <i>Timetabler</i> Web API Calendar 3 CELCAT Attendance Web Services (CAWS) Single Sign-On (SSO)
Timetable storage: In our standard instance, we will allocate 256GB of storage. We will require the number and size of timetables in the environment				
Number of potential connections for web applications <small>*relates to <i>Timetabler</i> Live users only</small>		Does your institution have an available SSL certificate that supports wildcards for registering sub-domains?		

Environment Responsibilities

CELCAT will be responsible for: Azure Active Directory® (for Azure WVD @ management, not customer login credentials), Virtual Machines within the CELCAT Managed Environment including Microsoft SQL Server® and Web Server, Azure Application Gateway®, CELCAT SSO Configuration (using customers SAML provider), and Backup.

Client will be responsible for: Local user Desktops and user Identity management.

Environment Service Level Agreement (SLA): Service uptimes are based on Azure® Service Level Agreements which can be found [here](#). Version updates will be applied at an agreed time during out of business hours. CELCAT Technical Support is available between 9-5 Monday -Friday (GMT).

By signing this document and returning it to CELCAT you indicate that you have read, understood, and accepted the conditions attached to the *Timetabler* 8 Hosted environment.

Signature:

Name:

Date: