

PRE-PROPOSAL



Contact Details			
Institution name		Email address	
Name		Phone number	
Job title		CELCAT Account Manager	

Environment Setup				
Please confirm the number of timetabling staff, both central & distributed		Please confirm the CELCAT applications you will require access to	Windows	<i>Timetabler</i> Client Course Automation Exam Scheduler Attendance Client Admin Client
Please confirm the number of users (power users) needing access to wizards and automation			Web	<i>Timetabler</i> Live Live Attendance Video Conference Integration Manager (VCIM) (for <i>Timetabler</i> Live only) <i>Timetabler</i> Web API Calendar 3 CELCAT Attendance Web Services (CAWS) Single Sign-On (SSO)
Timetable storage: In our standard instance, we will allocate 256GB of storage. We will require the number and size of timetables in the environment				
Number of potential connections for web applications		Does your institution have an available SSL certificate that supports wildcards for registering sub-domains?		

Environment Responsibilities

CELCAT will be responsible for: Azure Active Directory® (for Azure WVD @ management, not customer login credentials), Virtual Machines within the CELCAT Managed Environment including Microsoft SQL Server® and Web Server, Azure Application Gateway®, CELCAT SSO Configuration (using customers SAML provider), and Backup.

Client will be responsible for: Local user Desktops and user Identity management.

Environment Service Level Agreement (SLA): Service uptimes are based on Azure® Service Level Agreements which can be found [here](#). Version updates will be applied at an agreed time during out of business hours. CELCAT Technical Support is available between 9-5 Monday -Friday (GMT).

By signing this document and returning it to CELCAT you indicate that you have read, understood, and accepted the conditions attached to the *Timetabler* 8 Hosted environment.

Signature:

Name:

Date: